

Communication Technologies Resources

Broadband allows libraries to provide advanced communication technologies that benefit patrons and staff. Following are some examples.

Connection Café Demos and Examples

- *Web Conferencing*
 - Adobe Connect Now: <http://www.adobe.com/acom/connectnow/> (click “explore connectnow” at the top of the page to view the introductory video)
 - OoVoo: <http://www.oovoo.com/>
 - Skype: <http://skype.com/>
 - DimDim: <http://www.dimdim.com/index> and DimDim Video Tour: <http://www.dimdim.com/products/dimdim-video-tour.html>
- *Digital Content Creation Stations*
 - San Diego Public Library Digital Storytelling Station: <http://www.sandiego.gov/public-library/services/digitalstorytelling.shtml>

Where to go for more information?

- *Web Conferencing*
 - TechSoup article -- Nonprofits and Libraries: Have You Considered Web Conferencing? <http://blog.techsoup.org/node/905>
 - Idealware.org -- A Few Good Online Conferencing Tools: http://www.idealware.org/articles/fgt_online_conferencing.php
 - TechSoup article -- Go Green with Virtual Meetings and Web Conferencing: <http://www.techsoup.org/learningcenter/software/page11500.cfm>
 - Web Conferencing in Libraries Facebook Group: <http://www.facebook.com/group.php?gid=60516806184>
 - iLibrarian article -- 6 Free Web Conferencing Tools Librarians Will Love: <http://oedb.org/blogs/ilibrarian/2008/6-free-web-conferencing-tools-librarians-will-love/>
 - A few blog postings/articles on libraries using Skype:
 - School Library Journal article – See Me, Hear Me: Skype in the Classroom: <http://www.schoollibraryjournal.com/article/CA6515247.html>
 - Pop Goes the Library -- Friday Fun: Skype: <http://www.popgoesthelibrary.com/2009/01/friday-fun-skype.html>
 - Oregon Library Patrons Call the World on Skype: http://share.skype.com/sites/us/2009/04/post_10.html
 - Tuscaloosanews.com -- Libraries Use Skype to Keep Military Families Connected: <http://www.tuscaloosanews.com/article/20090707/news/907069946?Title=Libraries-use-Skype-to-keep-military-families-connected>
 - A few low-cost/no-cost solutions to explore:
 - Adobe Connect Now: <http://www.adobe.com/acom/connectnow/> (click “explore connectnow” at the top of the page to view the introductory video)
 - OoVoo: <http://www.oovoo.com/>
 - Skype: <http://skype.com/>

- DimDim: <http://www.dimdim.com/index> and DimDim Video Tour: <http://www.dimdim.com/products/dimdim-video-tour.html>
 - ReadyTalk: <http://www.readytalk.com/> (ReadyTalk discount information through TechSoup: http://www.techsoup.org/stock/Category.asp?catalog_name=TechSoupMain&category_name=ReadyTalk&Page=1&visit=1)
 - Web Huddle: <https://www.webhuddle.com/> and WebHuddle Demos: <http://webhuddle.sourceforge.net/demos/>
- *Digital content creation stations*
 - San Diego Public Library: Digital Storytelling Station: <http://www.sandiego.gov/public-library/services/digitalstorytelling.shtml>
 - District of Columbia Public Libraries: Content Creation Stations: <http://dclibrarylabs.org/projects/contentcreation/>
 - Missouri River Regional Library Creation Station blog announcement: <http://www.mrrl.org/blogs/wordpress/libblog/?p=110>
- *Remote online technical assistance*
 - TechSoup article -- Hands-On Tech Support From Afar: <http://www.techsoup.org/learningcenter/software/archives/page9907.cfm>
 - Wikipedia -- Comparison of Remote Desktop Software: http://en.wikipedia.org/wiki/Comparison_of_remote_desktop_software
 - A few solutions to explore:
 - LogMeIn: <https://secure.logmein.com/US/home.aspx>
 - pcAnywhere: <http://www.symantec.com/norton/symantec-pcanywhere>
 - Radmin (Remote Administrator): <http://www.radmin.com/>
 - RealVNC: <http://www.realvnc.com/index.html>
 - Windows XP Remote Desktop: <http://www.microsoft.com/windowsXp/using/mobility/getstarted/Remoteintro.aspx>
 - Zoho Remote Support: <http://www.zoho.com/meeting/remote-assistance.html>